

Privacy Policy

1.0 We respect your privacy

SilkSurface respects your right to privacy and this policy sets out how we collect and treat your personal information.

“Personal information” is information we hold which is identifiable as being about you.

2.0 What personal information we collect

We may collect the following types of personal information from you:

- Name
- Address
- Phone Number
- Fax Number
- Information about the goods or services you have ordered
- Information from enquiries you have made
- Communications between us
- Detailed information about the running of your business as required for our services

3.0 How we collect your personal information

We collect personal information from you in a variety of ways, including: when you interact with us electronically or in person; when you access our website or social media presence(s); and when we provide our services to you.

4.0 Use of your personal information

We use your information to provide our service(s) to you. We also use it to improve our service and to notify you of opportunities that we think you might be interested in. We do not provide your information to third parties, except that we may provide your information to our business partners who assist us in the provision of our services to you.

We will not under any circumstances sell or rent your information to a third party.

5.0 Security of your personal information

We take reasonable steps to protect your personal information. However, we are not liable for any unauthorised access to this information.

6.0 Access to your personal information

You can access, update or request the removal of your personal information by contacting sales@duroclass.com.au

7.0 Policy Changes

Any changes to this privacy policy will be updated on this site.